

EI-D/GA/1-48/2011 (Vol. II)

ERNET India

(An Autonomous Scientific Society under Department of Electronics & Information Technology, GoI)
Jeevan Prakash Building, 10th Floor,
25, K.G Marg,
New Delhi-110 001

Dated:- 06.05.2013

Subject:- Tender for procurement of Hardware equipments for CERT-In.

Kindly refer to advertisement appeared in Times of India dated 04.05.2013 on the above subject. In this regard, a tender document is enclosed herewith.

2. All the prospective bidders are requested to submit their bids in conformity with Tender document.


(Dinesh Kumar Dixit)
Registrar & CPO

All the prospective bidders

ERNET India
(An Autonomous Scientific Society under Department of Electronics & Information
Technology, Govt.)
10th Floor, Jeevan Prakash Building,
25, K.G. Marg,
New Delhi-110 001

No. EI-D/GA/1-48/2011 Vol. II
Dated : 06.05.2013
Due Date:29.05.2013 at 3.00 P.M.
Opening of Bids :29.05.2013 at 3.30 P.M.

To

Subject : Invitation of Bids for Procurement of Hardware Equipments for CERT-In – reg.

Sir,

ERNET India, an Autonomous Scientific Society under Department of Information Technology, Govt. of India, is a Class 'A' Internet Service Provider for the Education and Research community in India.

2. ERNET India is a nodal network for integrating education & research institutions in the country. Internet service is one of the services being provided by ERNET India to these institutions. The services are provided through 15 Points of Presence (PoPs) located at the premier education & research institutions in the country. All these PoPs are connected on high-speed backbone with international connectivity. More than 1000 educational institutions are connected on the Network through these nodes.

The following instructions should be carefully noted:

GENERAL CONDITIONS

1. The bidder must be a reputed manufacturer or his authorized representative of the type of product offered. The authority from the manufacturer/distributor must be submitted alongwith the bid. **The bids received without authority will liable to be rejected.**
2. Quotations should be submitted in two separate sealed covers. First cover indicating, "**COVER FOR TECHNICAL SPECIFICATION**" should consist of only technical specification of the system offered along with literature, pamphlets, drawing etc. This cover should contain complete technical specifications, make, model, names of supplier/manufacturer and commercial terms etc. of the system offered. Price column in this cover should be kept blank. Second cover indicating, "**COVER FOR PRICE BID**" should consist the same details of first cover as well as price details also. **Both the covers should first be sealed separately,** and then both the covers should be kept **in a single sealed bigger cover.** This cover addressed by name to the officer signing this enquiry should be submitted before due date and time.
3. Sealed tenders are, therefore invited from the reputed manufactures or their authorized representatives for Procurement of Hardware Equipments for CERT-In in conformity with Technical Specifications as at **Annexure-I.** Interested parties who wish to Supply of Hardware Equipments for CERT-In may collect Tender Document in person against a Demand Draft or Banker's Cheque of **Rs.2,000/- (Rupees Two Thousand only)** drawn in favour of "**ERNET India**" New Delhi from **shri Gulshan Kumar, Section Officer, ERNET India.**

57

Note : The Tender Document can also be download from www.eis.ernet.in. In such case, an amount of **Rs.2,000/-** in the form of Demand Draft/Banker's Cheque drawn in favour of ENET India would be required to be furnished along with the Technical Part of the Bid.

4. Bids should be valid for a minimum period of 180 days after the due date.
5. Envelope should bear the inscription

"Quotation for Procurement of Hardware Equipments for CERT-In"

"Tender Enquiry No.: EI-D/GA/1-48/2011 Vol. II"

"Due Date & Time: 29.05.2013 (3.00 PM)"

"Due Date & Time for Opening of Bids: 29.05.2013 (3.30 PM)"

6. The Bids must reach the undersigned on or before the due date, i.e., on : **29.05.2013 by 3.00 p.m.** Bids received after the due date & time is liable to be rejected. In the event of due date being a closed holiday or declared Holiday for Central Government offices, the due date for submission of the bids will be the following working day at the appointed time & venue.

7. **Clarifications regarding tender document:** The prospective bidders requiring any clarification about the contents detailed in the tender document may notify ERNET India in writing (Original/Fax only). Queries/Clarifications will be received and responded as per schedule detailed below. Clarification sought by the vendors along with ERNET's response will be posted on website 'www.ernet.in'. Accordingly, all the vendors must refer the above website for the clarification, if any, before submission of their bids on the due date/time.

- | | | | |
|----|--------------------------|---|--------------------------------------|
| 1. | Issue of Tender Document | : | 06.05.2013- to 13.05.2013 |
| 2. | Receipt of Queries | : | Up to 15.05.2013 by 3.00 P.M. |
| 3. | Pre bid meeting * | : | On 17.05.2013 at 4.00 PM |
| 3. | Response to Queries | : | On 22.05.2013(at ERNET website only) |
| 4. | Receipt of Bids | : | 29.05.2013 by 3.00 P.M. |
| 5. | Opening of Bids | : | 29.05.2013 at 3.30 P.M. |

* Pre bid meeting will be held in ERNET India, 10th Floor, Jeevan Prakash Building, K.G.Marg, New Delhi.

7.1 Any clarification issued by ERNET in response to query raised by prospective bidder shall form an integral part of bid and it may amount to an amendment of relevant clause of the bid document.

7.2 The bidders are required to consult ERNET website w.r.t. any amendment to the tender document or to the clarification to the queries raised by the bidders. ERNET reserve the right to reject the bids if the bids are submitted without taking into account these amendments/clarifications.

8. The rates should be quoted in Indian Rupees for delivery at the premises of CERT-In, Electronics Niketan, 6, CGO Complex, Lodhi Road, New Delhi – 110 003. All prices shall be fixed and shall not be subject to escalation of any description. The rates must be quoted as per the Performa provided in **Annexure-I**. Price comparison will be made as per bill of material specified in **Annexure – II**.

9. Govt. Levies like sales tax, octroi, WCT etc., if any, shall be paid at actual rates applicable on the date of delivery and must be quoted as per Performa in **Annexure II**. Rates should be quoted accordingly giving the basic price, Plus Sales Tax etc., if any.

10. It may specifically be mentioned whether the quotation is strictly as per tender specifications/conditions. If not, deviations must be spelt out specifically. **In the absence of this, the quotation may be rejected.**

11. Please give the Registration number of the firm along with the LST/CST/WCT No. allotted by the concerned authorities in your quotation.

12. ERNET India reserves the right to accept or reject any bid or cancel the tender proceedings without assigning any reason whatsoever.

13. The bidders should quote the products strictly as per the tendered specifications giving models, make and exact specifications. All the technical literature for the products offered by the bidder may be enclosed in the bid. **Quotations with incomplete technical details shall be rejected.**

14. **Incomplete quotations are liable to be rejected.**

15. Bidder shall sign all pages of quotation and drawings forwarded with the quotation.

16. In case of any discrepancy between rates mentioned in figures and words, the latter shall prevail.

17. Bidder should quote for all the items.

18. ERNET India may waive any minor infirmity or may seek any clarification, if so desired.

19. Any attempt of negotiation direct or indirect on the part of the tenderer with the authority to whom he has submitted the tender or authority who is competent finally to accept it after he has submitted his tender or any endeavor to secure any interest for an actual or prospective tenderer or to influence by any means the acceptance of a particular tender will render the tender liable to be excluded from consideration.

20. The vendor will have to arrange for all the testing equipment and tools required for installation, testing, maintenance etc.

21. ERNET will have the right to reject the components / equipment supplied if it does not comply with the specifications at any point of installation / inspection.

22. The vendors should give clause-by-clause compliance for the technical specification of the equipments in their technical bids.

23. The annual turnover of the bidders should be more than Rupees 2 Crore per year, in consecutive last three years. Documentary proof duly certified by the Chartered Accountant must be enclosed.

24. **INSPECTION**

ERNET India or its representative shall have the right to inspect or to test the items to confirm their conformity to the ordered specifications. The supplier shall provide all reasonable facilities and assistance to the inspector at no charge to ERNET India. In case any inspected or tested goods fail to conform to the specifications, ERNET India may reject them and supplier shall either replace the rejected goods or make all alterations necessary to meet specification required free of cost to ERNET India.

25. **EARNEST MONEY DEPOSIT**

- i) Each quotation must be accompanied by Earnest Money Deposit of Rs. 50,000/- (Rupees Fifty Thousand only) shall be in the form of Demand Draft/Pay Order/Bank Guarantee of any Nationalized/ Scheduled Bank taken in the name of ERNET India, New Delhi. Bank Guarantee should be valid minimum for a period of 180 days from original due date of the quotation. **Quotations received without Earnest Money Deposit are liable to be rejected.**
- ii) Earnest Money is liable to be forfeited and bid is liable to be rejected, if the tenderer withdraw or amends, impairs or derogated from the tender in any respect within the period validity of the tender.
- iii) The earnest money of all the unsuccessful tenderers will be returned after placement of order on the selected vendor. No interest will be payable by ERNET India on the Earnest Money Deposit.
- iv) The Earnest Money of successful bidder shall be returned after delivery & installation of equipments.
- v) EMD must be submitted in the Technical Part of the Bid. Non-submission of EMD will be treated as non-responsive of the bid and bid will be rejected.

26. **WARRANTY / AMC**

- I) Warranty shall include free maintenance of the whole equipment supplied including free replacement of parts free software up grades. The defects, if any shall be attended to on immediate basis but in no case any defect should prolong for more than 24 hours. The Comprehensive Warranty shall be for a minimum period of three year from the date of acceptance of the equipment by ERNET India.
- II) The firm shall assure to supply the spares parts after warranty is over for maintenance of the equipment supplied if and when required for a period of 5 years from the date of supply of equipment on payment on approval price list basis.
- III) The firm would also provide AMC in respect of the Hardware Equipments on the rates quoted in their bid for a period of two years on per year basis after completion of three years of warranty. Warranty and AMC services would be provided at New Delhi. AMC would be subject to satisfactory performance during warranty period and issuance of fresh purchase order for AMC. Charges for AMC would be taken into account for deciding L1 bidder.

27. **Payment Terms :**

90% payment shall be made by ERNET India after delivery, testing and acceptance of the equipment as well as receipt of pre-receipted bill in duplicate. 10% payment would be released after expiry of the warranty. However, release of 100% payment would be considered subject to furnishing of Bank Guarantee of the amount equivalent to 10% of the cost of the equipment drawn on any Indian Nationalized Bank in favour of ERNET India valid for the period of warranty.

28. **DELIVERY PERIOD**

The delivery is required within four weeks on placement of the purchase order. However, ERNET India has the right to reduce the delivery period from 6 to 8 weeks depending upon the requirement of the equipments. Any delay by the supplier in the performance of delivery of items shall render the supplier liable to any or all the following sanctions-forfeiture of its Earnest Money Deposit, imposition of liquidated damage as per para 28 below or / and cancellation of the purchase order for default.

29. **LIQUIDATED DAMAGES**

In the event of the Supplier's failure to have the stores ready for shipment / delivery by the date / dates specified in this Purchase Order, ERNET India may at its discretion withhold any payment, until the whole of the stores have been supplied by the contractor, as liquidated damages and not any way of penalty at the rates of 1% of the consignment value per week or a part of a week subject to a maximum of 10%. The amount towards Liquidated Damage would be recovered from the amount of Bank Guarantee furnished by the firm or any payment due to the firm.

30. Rates quoted by the Bidder shall be final and no negotiation will be held.

Yours faithfully,



(Dinesh Kumar Dixit)
Registrar & CPO

Annexure-II

PRICE SCHEDULE FOR THE SUPPLY OF

To,

The Registrar & CPO,
ERNET India
10th Floor, Jeevan Prakash Building,
25, K.G. Marg,
New Delhi – 110 001.

Tender No. _____ Date of Opening

We _____ hereby certify that we are established firm of manufactures/authorized agents of M/s. _____ With factories at _____ which are fitted with modern equipment and where the production methods, quality control and testing of all materials and parts manufactured or used by us are open to inspection by the representative of ERNET India. We hereby offer to supply the following items at the prices and within the period indicated below:

Column A

S.No.	Description	Unit	Qty.	Price per Unit free delivery at site (in Indian Rupees)	Taxes as applicable (in Indian Rupees)	Total value of offer (in Indian Rupees)
1.	2.	3.	4.	5.	6.	7.
1.	Macbook		02			
2.	Comprehensive Annual Maintenance Charges per Macbook for two years on per year basis after three years of free warranty			@ _____ per Macbook per year Service Tax extra @ _____ %		
3.	Laptop		04			
4.	Comprehensive Annual Maintenance Charges per Laptop for two years on per year basis after three years of free warranty			@ _____ per Laptop per year Service Tax extra @ _____ %		
5.	Storage Server		01			
6.	Comprehensive Annual Maintenance Charges per Server for two years on per year basis after three years of free warranty			@ _____ per Server per year Service Tax extra @ _____ %		
7.	Router		01			
8.	Comprehensive Annual Maintenance Charges per Router for two years on per year basis after three years of free warranty			@ _____ per Router per year Service Tax extra @ _____ %		
9.	24 Port Management Switch		02			
10.	Comprehensive Annual Maintenance Charges per for 24 Port Management Switch for two years on per year basis			@ _____ per switch per year Service Tax extra @ _____ %		

		after three years of free warranty				
11.	Small Form Factor Pluggable (SFP) gigabite hardware		01			
12	Comprehensive Annual Maintenance Charges per SFP for two years on per year basis after three years of free warranty			@ _____ per Router per year Service Tax extra @ _____ %		
13.	2 Port Fast Ethernet Hardware interface card		01			
14.	Comprehensive Annual Maintenance Charges per 2 port fast ethernet hardware interface card for two years on per year basis after three years of free warranty			@ _____ per Router per year Service Tax extra @ _____ %		
15.	Windows 7 Professional (x64 Edition)					
16.	Windows 7 Ultimate (x64 Edition)					
17.	Windows Server 2008 R2 Standard Edition (x64 Edition) with 10 CALs					
18.	SQL Server 2008 R2 Standard Edition (x64 Edition) with 5 CALs					
19.	MS office 2010 Professional					
			Total			

(51)

Column B

Break up of Price (in Indian Rupees)					
Ex-Factory Price	Sales Tax/ Service Tax, as applicable	Packing and forwarding charges in detail	Freight to Destination at site	WCT/Other charges (if any)	Total free delivery price
A	B	C	D	E	F

1. It is hereby confirmed that we have understood the terms and conditions of the tender and have thoroughly examined specifications and are thoroughly aware of the nature of goods required and our offer is to supply goods strictly in accordance with the requirement and terms and conditions of the tender. We agree to abide by the terms and conditions of the tender if the contract is awarded to us.
2. We hereby offer to supply the goods detailed above or such portion thereof as you specify in the purchase order at the price quoted and agree to hold this offer open for acceptance for a period of 180 days from the date of opening of bid.
3. Bid security for an amount equal to Rs.-/- is enclosed in the form of Bank Draft/Pay Order/ Bank Guarantee.

(Signature and seal of Manufacturer/Bidder)

A. Hardware :-

S. No.	Items	Qty.
01.	Macbook : 2.9GHz dual Core i7 Processor with 4MB shared L3 Cache 8 GB of 1600 MHz DDR3 memory, DVD Writer (Double Layer) Integrated Audio controller with built-in speakers, Microphone & Headphone Integrated Gigabit Ethernet port Integrated Wireless 802.11a/b/g/n compatible & Bluetooth 4.0 wireless technology. 13.3-Inch (diagonal) LED-backlit glossy widescreen TWO USB 3.0 ports Face Time HD Camera 750GB 5400-rpm hard drive Thunderbolt port with support for DVI, VGA, dual-link DVI and HDMI VGA output using Mini Display Port to VGA Adapter Mini Display port to VGA Adapter Apple USB Ethernet Adapter OS X Mountain Lion MS- Office Home and Business 2011 for MAC Anti-Virus for Mac with 3 Years Software Support Genuine Leather Carry Case, 3 Years Onsite Comprehensive Warranty	2
02.	Laptop : 3 rd Generation Intel® Core™ i7-3820QM(2.7 GHZ,8 MB L3 Cache) or higher 16 GB 1600 MHz DDR3 SDRAM 750 GB SATA (7200 rpm) HDD Blu-ray R/RE DVD+/-RW 14" diagonal LED-blacklit HD anti-glare display Graphics Controller with minimum 1 GB dedicated GDDR5 Integrated webcam Integrated Audio Controller with built-in speakers and Microphone, Headphone Integrated Gigabit Ethernet Integrated Wireless 802.11a/b/g/n Integrated Bluetooth 4.0+EDR or higher Integrated Module with 1 Express Card/54 2* USB 3.0 Ports Windows 7 Professional (x64 Edition) Microsoft office 2010 professional edition (preinstalled) Antivirus Genuine Leather Carry Case, 3 Years Onsite Comprehensive Warranty	4.
03.	Storage Server : Rack Mountable Intel Xeon processor with minimum 3.06 GHZ six-core Processor or higher Upgradeable to dual processor 16 GB RAM DDR3 and expandable	1.

	<p>8*1TB Hot-swap SATA SFF hard drive (7200 rpm) with 3Gb/s SATA transfer rate Storage controller with minimum 256MB cache and battery-backed and /or 512 MB flash based write cache, both Internal & External SATA connectors Support for RAID 0, 1 & 5 and 3Gb/s SATA transfer rate DVD Writer (Double-Layer) Integrated dual port Gigabit Ethernet Windows Server 2008 R2 Standard (x64 Edition) with 50 user CALs 3- Years Onsite Comprehensive Warranty</p>	
04.	<p>Router : 19" Rack Mountable Modular Architecture with at least 4 Hardware Interface card slots Can Handle up to 12 Mbps WAN data Link 2* Integrated Gigabit Ethernet Ports Integrated or add-on USB Ports Embedded IPSec / SSL VPN Hardware Acceleration Supports IPv4 to IPv6 Multicast Stateful inspection firewall and content filtering All necessary licences and/or hardware 3 Years Onsite Comprehensive Warranty</p>	1.
5.(a)	<p>1-port Small Form-Factor Pluggable (SFP) Gigabit hardware interface card (Compatible with Router at S/N 6) One 1000BASE -T SFP (category 5 Copper wire, RJ-45 Connector) One Gigabit Ethernet SFP (Single and Multi Mode Fibre, LC connectors) 3 Years Onsite Comprehensive Warranty</p>	1
5.(b)	<p>2-Port Fast Ethernet hardware interface card Compatible with Router at S/N 6) 2 Fast Ethernet Layer3 routed Ports 3 Years Onsite Comprehensive Warranty</p>	1

B. Software :-

Sl. No.	Items	Qty.
10.	Desktop OS License :	
a)	Windows 7 Professional (x 64 Edition)	1
b)	Windows 7 Ultimate (x 64 Edition)	1
11.	Windows Server 2008 R2 Standard Edition (x 64 Edition) with 10 CALs	1
12.	SQL Server 2008 R2 Standard Edition (x 64 Edition) with 5 CALs	1
13.	MS Office 2010 Professional	5