

No. EI-B/Tech/1-1/2013

**ERNET India**

(An Autonomous Scientific Society under Department of Electronics & Information  
Technology, Govt)  
Jeevan Prakash Building, 10<sup>th</sup> Floor,  
25, K.G Marg,  
New Delhi-110 001

**Subject:- Purchase of Hardware and Software for Cloud Project – Virtual Scalable Educational Services for Schools (VSESS)**

Kindly refer to the tender document dated 16.05.2013 uploaded on ERNET Website / CPP Portal regarding requirement of various Hardware and Software equipments to be procured for various schools.

2. In this regard please find attached ERNET's response to the queries of the bidders for kind information and compliance by the prospective bidders. The bid submission date has been extended to 11.07.2013 at 3.00 P.M.

3. Accordingly all the prospective bidders are requested to submit their bids in conformity with tender document dated 16.05.2013 and ERNET's response referred in para 2 above by 11.07.2013 at 3.00 P.M. Bids will be opened on the same day at 3.30 P.M.



(Dinesh Kumar Dixit)  
Registrar & CPO  
01.07.2013

All the prospective bidders

Queries/Responses on General Terms and Conditions

Sr. No.	Clause	Clause No.	Clarification/ Suggestion	ERNET's Response	Revision/Comments
1	Payment	6	<p><b>Clause:</b> 90% payment shall be made by ERNET India after delivery and satisfactory completion of installation, commissioning, testing and acceptance of the equipment as well as receipt of pre-receipted bill. The balance 10% payment would be released after expiry of the warranty period. However, release of 100% payment may be considered subject to satisfactory completion of installation, commissioning, testing and acceptance of the equipment and if the firm submits the Performance Bank Guarantee as per the format in <b>Annexure III</b> of the amount equivalent to 10% of the cost of the equipment drawn on any Indian Nationalized/ Scheduled Bank in favour of ERNET India, valid for the period of warranty as well as receipt of pre-receipted bill in triplicate.</p> <p><b>Clarification:</b> We request you please change the terms as “90% against delivery &amp; 10% a installation, acceptance &amp; submission of performance bank guarantee”</p>	No Change	
2	Inspection	14	<p><b>Clause:</b> ERNET India or its representative shall have the right to inspect or to test the items to confirm their conformity to the ordered specifications. The supplier shall provide all reasonable facilities and assistance to the inspector at no charge to ERNET India. In case any inspected or tested goods fail to conform to the specifications, ERNET India may reject them and supplier shall either replace the rejected goods or make all alterations necessary to meet specification required free of cost to ERNET India.</p> <p><b>Clarification:</b> We request you please change the term as “inspection shall be carried at site after the delivery”</p>	Yes	The inspection that is referred to in the inspection clause 14 shall be carried out at ERNET India
3	Warranty	15 (ii)	<p><b>Clause:</b> The defect, if any shall be attended to on immediate basis but in no case any defect should prolong for more than 24 hours</p> <p><b>Clarification :</b> We request you please change the terms as “The defect, if any shall be resolved within 24 working hours without the supply of spares”</p>	suitably amended the clause	Please see <b>Annexure A</b> for revised warranty clause
4	Delivery Period	14(i)	<p><b>Clause:</b> The delivery and installation would be required within 4-6 weeks on placement of the purchase order. However, ERNET India has the right to reduce the delivery period from 4-6 weeks depending upon the requirement of the equipment's. Any delay by the supplier performance of delivery of items shall render the supplier liable to any or all of the following sanctions-forfeiture of its EMD, imposition of liquidated damage as per para 15 below or/and cancellation of the purchase order for default</p> <p><b>Clarification:</b> We request you please change the terms as “delivery and installation would be required within 8-10 weeks on placement of purchase order”</p>	Suitably amended the clause	<p><b><u>Delivery clause 14(i) of the tender document may be read as :</u></b></p> <p>The delivery and installation would be required within <b>4-8 weeks</b> on placement of the purchase order. However, ERNET India has the right to reduce the delivery period from <b>4- 8 weeks</b> depending upon the requirement of the equipment's. Any delay</p>

					by the supplier in the performance of delivery of items shall render the supplier liable to any or all of the following sanctions- forfeiture of its EMD, imposition of liquidated damage as per the clause mentioned in the tender document and/or cancellation of the purchase order for default
5	Liquidated Damages	15	<p><b>Clause:</b> - If the supplier fails to deliver any or all of the goods or complete the installation within the period specified in the purchase order, ERNET India shall without prejudice to its other remedies, deduct as liquidated damage <b>one per cent</b> of the price of the delayed goods for every week or part thereof subject to maximum of 10%. The amount towards Liquidated Damage would be recovered from any of the amount payable to the party</p> <p><b>Clarification:</b> - We request you please change the terms as “Deduct as liquidated damage 0.5% of the price of the delayed goods for every week or part thereof subject to maximum of 5%”</p>	No Change	
6	Warranty	15(i)	<p><b>Clause:</b> The comprehensive warranty shall be for a <b>period of 3 years</b> from the date of acceptance of the equipment by ERNET India. The comprehensive warranty includes on-site free maintenance of the whole equipment supplied including free replacement of parts. Accordingly, the rates must be quoted inclusive of comprehensive warranty of three years, in the format as per Annexure-II.</p> <p><b>Clarification:</b> We assume this is applicable only for hardware &amp; for software based on software assurance required. Please clarify.</p>	Warranty clause suitably amended	Please see <b>Annexure A</b> for revised warranty clause
7	Warranty	15(ii)	<p><b>Clause:</b> The defect, if any shall be attended to on immediate basis but in no case any defect should prolong for more than 24 hours</p> <p><b>Clarification:</b> We assume this is applicable only for hardware &amp; for software based on software assurance adopted. Please clarify</p>	Warranty clause suitably amended	Please see <b>Annexure A</b> for revised warranty clause
8	General		<b>Software Support:</b> Please confirm whether software support is required directly from OEM or from bidder	OEM	Please see <b>Annexure A</b> for revised warranty clause
9	Scope of work	4	<p><b>Clause:</b> The bidder must ensure end-to-end functionality and may have to carry out desired tests from remote locations/KV schools and between ERNET centres at no cost.</p> <p><b>Clarification:</b> Request you to remove “ensure end to end functionality” as MPLS connectivity is provided by ISP</p>	Clarified	The network connectivity between schools and centres will be ensured by ERNET India/ISP for the end –to-end activities

					planned by the bidder. The network connectivity is not in scope of bidder
10	Delivery Period	14(i)	<p><b><u>Clause:</u></b> The delivery and installation would be required within 4-6 weeks on placement of the purchase order. However, ERNET India has the right to reduce the delivery period from 4-6 weeks depending upon the requirement of the equipment's. Any delay by the supplier in the performance of delivery of items shall render the supplier liable to any or all of the following sanctions-forfeiture of its EMD, imposition of liquidated damage as per para 15 below or/and cancellation of the purchase order for default</p> <p><b><u>Clarification:</u></b> Kindly amend delivery timeline to "Delivery &amp; installation would be required in 6-8 weeks on placement of PO"</p>	Suitably amended the clause	<p><b><u>Delivery clause 14(i) of the tender document may be read as :</u></b></p> <p>The delivery and installation would be required within <b>4-8 weeks</b> on placement of the purchase order. However, ERNET India has the right to reduce the delivery period from <b>4- 8 weeks</b> depending upon the requirement of the equipment's. Any delay by the supplier in the performance of delivery of items shall render the supplier liable to any or all of the following sanctions-forfeiture of its EMD, imposition of liquidated damage as per the clause mentioned in the tender document and/or cancellation of the purchase order for default</p>
11	General		<p><b><u>Clarification:</u></b> We understand that bidder's scope is limited till Guest OS installation. Any VSESS portal application &amp; e-learning applications installation &amp; implementation will be taken care by customer. Please confirm.</p>	Yes	Any VSESS portal application & e-learning applications installation & implementation will be taken care by ERNET India

12.	General		<b><u>Clarification:</u></b> Eligibility Criteria are for bidder who has implemented cloud solution, however the tender is only for hardware and software there is no cloud component. Hence, request you to kindly remove the clause or modify it to bidder/OEM	No Change	The requirement has cloud components
13	General	Eligibility Criteria (ix)	<b><u>Clause:</u></b> The turnover of the Bidder for the last three years (2009-10, 2010-11 and 2011-12) should be a minimum of Rs.20.00 Cr. per year only from IT related hardware and software from Indian operations. The audited balance sheet or certificate from the Chartered Accountant should be submitted along with the bid in support of turnover. <b><u>Suggestion:</u></b> Please reduce the turnover from 20 Crore to 4 Crore to participate in the tender	No Change	The eligibility criteria has been framed based on the scope of work and accordingly financial soundness, past experience, service and support at the location prescribed has been considered.
14	Earnest Money Deposit	9	<b><u>Clarification:</u></b> As per ministry of Micro, Small and Medium enterprises, office of Development Commissioner (MSME), EP&M division letter no. F.NO.2291)/2003/EP&M dated 29.7.2003 SSI registration with NSIC under its single point registration scheme are entitled for issuance of Tender free of cost as also are exempted from payment of EMD	Suitably amended the clause	<b><u>New clause in EMD section [EMD 9(vi)]</u></b> Bidders who are registered under NSIC's single point registration scheme are exempted from paying the tender fee and Earnest money deposit. However, the exemption is applicable only if the bidder submits the copy of the valid NSIC registration certificate as on bid submission date and must be valid for the duration of the bid period. <b>The firms which are expecting the NSIC registration</b>

					<p><b>and/or renewal of registration are not considered for exemption.</b> Please note that the valid copy of the NSIC registration under single point registration scheme must be enclosed only in the technical bid. During opening of technical bids, if it is found that the document submitted in support of the exemption sought under NSIC single point registration scheme is not valid; the bid will be out rightly rejected.</p>
<b>Additional Changes/Clarifications</b>					
15	General		Based on the changes accepted, the price bid format has been modified. The format in <b><u>Annexure D</u></b> of this document is to be submitted for the price bid.		

**Queries/Reponses on Technical Specifications**

S. No.	Hardware/Software	Qty/Specification	Clarification/ Suggestion	ERNET's Response	Revision/Comments
1	BoM	Server quantity 6 at each location	<b>Clarification:</b> Please confirm no. of servers used to host each desktop virtualization solution (VMware/Citrix)	Clarified	This requirement is for proof-of-concept activities and not for production environment. The distribution of servers will be informed during deployment stage
2	Software	Windows 2012-r2	<b>Clarification:</b> Is it R2 or Windows 2012? What is the implementation scope? Only OS or any roles/Features. Request for a detailed scope document	Windows Server 2012	<b>Clarification:</b> The windows server edition in software section may be read as “ <b>windows server 2012</b> ”
3	Software	System Centre 2012 Standard	<b>Clarification:</b> What is the implementation scope, request for a detailed scope document? Which are the products to be configured out of the 7 built-in products	Clarified	Bidders are required to configure any or all of the built-in packages during the deployment stage as per ERNET India's requirement.
4	Software	Software Assurance	<b>Clarification:</b> Please clarify software assurance is required for which product	Windows OS	Software Assurance is required only for Windows OS Please see <b>Annexure C</b> for revised software BoM

5	Software	Office 2013 Standard	<b><u>Clarification:</u></b> Should we consider the implementation as part of scope	Yes	
6	Software	Software Assurance	<b><u>Clarification:</u></b> Please confirm list of software that requires software assurance & also indicate software assurance period (like 1/2/3 years SA)	Windows OS	Software Assurance is required only for Windows OS Please see <b><u>Annexure C</u></b> for revised software BoM
7	Software	VMware view – Premier Edition	<b><u>Clarification:</u></b> Minimum orderable quantity from OEM is 100, whereas quantity asked in RFP is 20. Please clarify	No Change	
8	Software	VMware view – Premier Edition	<b><u>Clarification:</u></b> Please confirm software assurance period (like 1/2/3 year SA)	2 years	Software Assurance is required only for Windows OS with 2 years subscription
9	Software	VMware view – premier Edition & Citrix XenDesktop – platinum edition	<b><u>Clarification:</u></b> As both products are belongs to same solution family, please clarify is ERNET asking bidder to supply both software's or any one of these	Yes	All the software's mentioned in <b><u>Annexure C</u></b> of this document are required
10	Software		<b><u>Clarification:</u></b> Please clarify if software assurance is required for MS office, MS Windows Server 2012 OS & CALS, System Center 2012 & Client Licenses. Also, please clarify is VMware View – Premier Edition means VMware VCenter licenses.	Only for Windows OS	Software Assurance is required only for Windows OS Please see <b><u>Annexure C</u></b> for revised software BoM
11	Servers	Form factor	<b><u>Specification:</u></b> Form Factor - 19" Rack Mountable <b><u>Clarification:</u></b> We request you to specify the form factor, whether "Rack" or "Blade". We recommend opting for Blade Form Factor, which will increase the performance & decrease the complexity.	No Change	Only "rack" servers are accepted
12	Servers	Hypervisor Support	<b><u>Specification:</u></b> <b><u>Mandatory:</u></b> VMware ESX Server, Xen, Citrix Xenserver, Microsoft Hyper-V, KV <b><u>Optional:</u></b> IBM's POWER Hypervisor (PR/SM), KVM is must	Optional Hypervisor Support has been	<b><u>Hypervisor Support:</u></b>



			<b><u>Clarification:</u></b> We request you to please remove optional: IBM’s POWER Hypervisor (PR/SM)	dropped	<b><u>Mandatory</u></b> :- VMware ESX, Xen, Citrix Xenserver, Microsoft Hyper-v, Kernel based Virtual Machine (KVM)  The optional Hypervisor in the “Hypervisor Support” category in dropped
13	Servers	Hypervisor Support	<b><u>Specification:</u></b> <i>Optional: IBM Power Hypervisor (PR/SM)</i> <b><u>Clarification:</u></b> Need to remove this clause as the server is x86 and IBM POWER is RISC based. This clause needs to generic for all to quote	Optional Hypervisor Support has been dropped	<b><u>Hypervisor Support:</u></b> <b><u>Mandatory</u></b> :- VMware ESX, Xen, Citrix Xenserver, Microsoft Hyper-v, Kernel based Virtual Machine (KVM)  The optional Hypervisor in the “Hypervisor Support” category in dropped
14	Servers	Hard disk	Minimum 2 x 1 TB NL-SAS/SAS Hot Swap HDD	Suitably amended	It may now be read as “ Minimum

					capacity of 2 TB (600 GB SAS Drives/@minimum 10,000 RPM) Hot Swap HDD”
15	Unified Storage	RAID	<p><b>Specification:</b> Integrated dual RAID controller with RAID level 0,1,5,10</p> <p><b>Clarification:</b> We request you to modify the above clause, “integrated dual raid controller with RAID level 0, 1, 4/5 and 10/DP or equivalent.</p>	RAID 0,1,5/6 and 10 or equivalent are accepted	Please see <b>Annexure B</b> for revised specifications of “Unified Storage”
16	Unified Storage	Host Interface	<p><b>Specification:</b> Min. 4 Gigabit Ethernet (GbE) ports per controller and provision to support FC hosts for future requirement</p> <p><b>Clarification:</b> We request you to modify the above clause, “Min 4 gigabit Ethernet ports per controller and 4 FC ports per controller ”</p>	Accepted	Please see <b>Annexure B</b> for revised specifications of “Unified Storage”
17	Unified Storage	Software	<p><b>Specification:</b> Linux/Unix based operating system and file management software, must have inbuilt software to manage remotely over network</p> <p><b>Clarification:</b> We request you to modify the clause as "Windows/Linux/Unix based or storage optimized Operating system and file management software, must have inbuilt software to manage remotely over the network."</p>	Accepted and suitably amended the specifications	Please see <b>Annexure B</b> for revised specifications of “Unified Storage”
18	Unified Storage	Software	<p><b>Specification:</b> Linux/Unix based operating system and file management software, must have inbuilt software to manage remotely over network</p> <p><b>Clarification:</b> Need to add windows Storage Server 2012 since ERNET will have industry standard operating and no dependency on proprietary software and also you will have more options for evaluation from more bidders</p>	Suitably amended the specifications	Please see <b>Annexure B</b> for revised specifications of “Unified Storage”
19	Unified Storage	Host Interface	<p><b>Specification:</b> Min. 4 Gigabit Ethernet (GbE) ports per controller and provision to support FC hosts for future requirement</p> <p><b>Clarification:</b> This is VMware environment &amp; as per tender, system need to be connected with storage via Gigabit ports so actually don’t require FC port now to invest in the system. Hence, we request you to please remove “Provision to support FC for future”</p>	See Sr. No. 16 above	
20	Unified Storage	Processor	<p><b>Specification:</b> Quad Core processor or higher</p> <p><b>Clarification:</b> it is requested to provide the performance requirement to decide appropriate number of processors and cores.</p> <p><b>Reason from Bidder:</b> Storage systems from different vendors have different OS which are optimized to provide required performance compared to quad core processor with lesser OS overhead and optimized algorithms</p>	No Change	

21	Unified Storage	Memory	<p><b>Specification:</b> 8 GB or higher cache per controller</p> <p><b>Clarification:</b> 8 GB usable data cache per controller excluding all the overheads of cache mirroring and other internal overheads</p> <p><b>Reason from Bidder:</b> 8 GB raw cache has been asked per controller; however few vendors mirror the raw cache across the dual controller system to protect the write IOs on the controllers. In such case, cache available for application workload will be less than 4 GB. It is advised to ask for usable data cache for application workload in the specification</p>	Suitably amended the specification	Please see <b>Annexure B</b> for revised specifications of “Unified Storage”
22	Unified Storage	Storage	<p><b>Specification:</b> Minimum 8 x 2 TB NL-SAS/SAS with RAID 5 raw capacity and upto 4 free additional slots for future expansion with atleast one automated hot spare should be configured</p> <p><b>Clarification:</b> Minimum 8 x 2 TB NL-SAS/SATA with RAID 5/RAID 6 raw capacity and upto 4 free additional slots for future expansion with atleast one automated hot spare should be configured</p> <p><b>Reason from Bidder:</b> As NL-SAS is 7200 RPM and SATA is also 7200 RPM. The SAS disk comes in 10000 RPM and 15000 RPM. Hence NL-SAS/SAS is not equivalent</p>	Suitably amended the specification	Please see <b>Annexure B</b> for revised specifications of “Unified Storage”
23	Unified Storage	RAID	<p><b>Specification:</b> Integrated dual RAID controller with RAID Level 0,1,5, 10</p> <p><b>Clarification:</b> Integrated dual RAID controller with RAID level 0,1,5/6,10 or equivalent</p> <p><b>Reason from Bidder:</b> NetApp has different nomenclature for single parity and dual parity RAID5. RAID 4 used to provide single disk failure protection. RAID-DP is used to provide dual disk failure protection similar to RAID 10</p>	RAID 0,1,5/6 and 10 or equivalent are accepted	Please see <b>Annexure B</b> for revised specifications of “Unified Storage”
24	Unified Storage	Protocol Support	<p><b>Specification:</b> Should have TCP/IP (both IPv4 and IPv6), FTP, CIFS, HTTP, NFS and iSCSI support</p> <p><b>Clarification:</b> Please confirm whether all protocols are required from day one</p>	Yes	All protocols are required from day one
25	Unified Storage	Storage Replication	<p><b>Specification:</b> Storage array should be able to replicate the data to a DR location Synchronous and Asynchronous (with required software license, if any)</p> <p><b>Clarification:</b> Which is the DR Site</p>	--	ERNET Bangalore and ERNET Chennai will act as mutual DR's
26	Workstations	Wireless	<p><b>Specification:</b> 1 - Wireless PCIe card with support for IEEE 802.11a/b/g/n (along with Antenna)</p> <p><b>Clarification:</b> Is WLAN III, 802.11 g/Draft-n with internal USB connectivity having PIFR antenna (Planar inverted “F” antenna) accepted</p>	Yes	It is accepted only if the device/card is mounted inside and should not be possible to remove it without opening the chassis

**15. Warranty**

- (i) The comprehensive warranty shall be for a **period of 3 years** from the date of acceptance of the equipment by ERNET India. The comprehensive warranty includes on-site free maintenance of the whole equipment supplied including free replacement of parts. Accordingly, the rates must be quoted inclusive of comprehensive warranty of three years
- (ii) The defect, if any shall be attended within 2 working days. However, if the time to rectify the defect exceeds more than 2 working days (which may include replacement of spares) then the bidder must take ERNET India's consent on the issue and mutual concurrence on timelines has to be obtained
- (iii) If the maximum time to repair the system exceeds the above mentioned duration without obtaining ERNET India's concurrence, then vendor would pay the penalty of Rs. 200/- (Rupees two hundred) per day thereof or part of the day of delay.
- (iv) The "Comprehensive Warranty" in case of software item means; bug fixes, patches, updates, version releases should be supported by the OEM at no additional cost during the warranty period

The technical specifications of **Unified Storage** have been modified based on the clarifications sought in the pre-bid meeting.

➤ **Unified Storage:**

OEM: \_\_\_\_\_ Model/Make: \_\_\_\_\_

<b>S.No.</b>	<b>Feature</b>	<b>Specifications</b>	<b>Compliance (Yes/No)</b>	<b>Remarks (If any)</b>
1	Form Factor	Rack-Mountable		
2	Processor	Quad Core processor or higher		
3	Memory	At least 24 GB cache across dual controllers		
4	Storage controller	The system must have dual storage controllers. It should have Active-Active mode with Automatic fail over to each other in case of failure		
		The controller must support at least 150 disk drives		
5	Storage	Minimum 16TB usable Capacity (600 GB or higher SAS Drives/@minimum 10,000 RPM) with RAID 5 and additional free slots for future expansion		
		At least one automated hot spare should be configured		
6	RAID	Integrated dual RAID controller with RAID level 0,1,5/6,10 or equivalent		

7	Host Interface	Min. 4 Gigabit Ethernet (GbE) ports per controller and Minimum of 4 FC ports per controller		
8	Replication	Storage array should be able to replicate the data to a DR location Synchronous and Asynchronous (with required software license, if any).		
9	Protocol Support	Should have TCP/IP(both IPv4 and IPv6), FTP, CIFS, HTTP, NFS and iSCSI support		
10	Software	Should have in-built file management software and also remote management software for management over network. The in-built software should be compatible with all industry leading operating systems (Windows/Linux/Unix)		
11	Redundancy	Should be configured with redundant power supply and cooling		
12	Networking Support	These should have the capability for VLAN, Link aggregation, Ethernet trunking for higher availability and performance		

**Annexure C**

**Software's to be Supplied and installed at ERNET India, Bengaluru and Chennai**

Package	No. of Licenses	
	Bengaluru	Chennai
Software Assurance for Windows OS (2 years Subscription)	5	5
MSDN Visual Studio Premium (2 years Subscription)	1	1
Microsoft Office Standard (Latest version)	18	18
Windows server 2012 Standard Edition (2 Processors)	2	2
Microsoft VDA (Virtual Desktop Access) with 2 years Subscription	20	20
System Center 2012 Standard Edition (2 Processor)	2	2
System Center Configuration 2012 Client Management Licenses	5	5
Windows Server 2012 CALS	20	20
VMware View – Premier Edition (Latest version) [2 years Subscription]	10	10
Citrix XenDesktop – Platinum Edition (Latest version) [2 years subscription]	10	10
Corel Draw Graphics Suite	2	2
Adobe Acrobat X Professional (Latest version)	4	4

**Annexure D**

**PRICE SCHEDULE FOR THE SUPPLY OF HARDWARE and SOFTWARE DETAILED**

To,  
ERNET India  
No 397, 13<sup>th</sup> Cross,  
Sadashivanagar,  
Bengaluru - 560080

Tender No. \_\_\_\_\_ Date of Opening .....

We \_\_\_\_\_ hereby certify that we are established firm of manufactures/authorized agents of M/s. \_\_\_\_\_ With factories at \_\_\_\_\_ which are fitted with modern equipment and where the production methods, quality control and testing of all materials and parts manufactured or used by us are open to inspection by the representative of ERNET India. We hereby offer to supply the following items at the prices and within the period indicated below:

S.No.	Description	Unit price (A)	Total Qty (B)	Excise Duty (C)	WCT (D)	Sales Tax (E)	Total Unit Price (A*B)+C+D+E)
1.	2.	3.	4.	5.	6.	7.	8.
(i)	Servers						
(ii)	Unified Storage						
(iii)	42U Rack						
(iv)	Manageable L2 switch						
(v)	KVM-over-IP-Switch						
(vi)	Workstations						
(vii)	Laptops						
(viii)	Software Assurance for Windows OS (2 years Subscription)						
(ix)	MSDN Visual Studio Premium (2 years Subscription)						
(x)	Microsoft Office Standard (Latest version)						
(xi)	Windows Server 2012 Standard Edition (2						



	<b>processors)</b>						
<b>(xii)</b>	<b>Microsoft VDA (Virtual Desktop Access) with 2 years subscription</b>						
<b>(xiii)</b>	<b>System Center 2012 Standard Edition (2 Processor)</b>						
<b>(xiv)</b>	<b>System Center Configuration 2012 Client Management Licenses</b>						
<b>(xv)</b>	<b>Windows Server 2012 CALS</b>						
<b>(xvi)</b>	<b>VMware View – Premium Edition Bundle (Latest Version) [2 years subscription]</b>						
<b>(xvii)</b>	<b>Citrix XenDesktop Platinum Edition Bundle (Latest version) [2 years subscription]</b>						
<b>(xviii)</b>	<b>Corel Draw Graphics Suite</b>						
<b>(xix)</b>	<b>Adobe Acrobat X Professional (Latest Version)</b>						

**Grand Total of Col. 8 = \_\_\_\_\_**

1. It is hereby confirmed that we have understood the terms and conditions of the tender and have thoroughly examined specifications and are thoroughly aware of the nature of goods required and our offer is to supply goods strictly in accordance with the requirement and terms and conditions of the tender. We agree to abide by the terms and conditions of the tender if the contract is awarded to us.
2. We hereby offer to supply the goods detailed above or such portion thereof as you specify in the purchase order at the price quoted and agree to hold this offer open for acceptance for a period of 180 days from the date of opening of bid.

\_\_\_\_\_  
(Signature and seal of Manufacturer/Bidder)

Dated: ...../...../2013