

**Detail of each equipments for AMC**

List along with make and model of IT equipments (Computers, Laptop, Printers, Servers, KVM Switch) for Comprehensive Annual Maintenance contract are given below :		
S. No.	Description	Qty
<b>PRINTERS</b>		
1.	Ricoh color SPC250DN	04
2.	HP COLOR LASERJET CP2025	03
3.	HP 4551 Color laser jet	01
4.	HP Color Laserjet CP 3525dn	04
5.	HP Laserjet P2055dn	04
6.	HP Laserjet Pro 1606dn	06
7.	HP LaserJet M1213	01
8.	Canon Laser jet DN	02
9.	HP Laser jet P3015	01
<b>DESKTOPS</b>		
10.	Dell Optiplex 960 & 990( core 2 quad CPU) 2GB/4GB RAM, DDR2/DDR3	39
11.	Wipro WSG59555W7(i3) 8GB RAM	21
12.	LENEVO 1S6075C41L908857, 2GB RAM, duo core CPU	02
13.	HP compact pro6300(i5)8GB RAM (12), HP pro one 400pantium 4GB RAM (10)	22
<b>LAPTOPS</b>		
14.	Sony vaio Laptops	03
15.	Dell laptops latitude6410 (i5) 500 GB HDD4GB DDR3 RAM	04
16.	HP Laptops (i5) 4GB RAM, 500 GB hard disk	13
17.	Lenovo Laptops X 230 (i3) 4GB RAM, 500 GB hard disk	02
<b>SERVERS/ KVM SWITCH</b>		
18.	Rack mounted (2Wipro, 1Dell) server and blade servers (2 IBM blade centre S series with 6 blades and 10 TB storage and 2 Intel blade server with 4 blade and intel 12.6 TB of internal storge, Intel HS23 (TYPE 7875),SN#Y011UF3CE0BG	06
19.	KVM Switch (REXTRON),GK4902LK0000	
<b>Switches</b>		
20.	Juniper Switch (EX2200-48T-4G),CU0211388415, CU0211052814	2
21.	Cisco 2900 XL, WS-29924M-XL-EN	2
22.	D-Link DES-1024D BX202R1	1
<b>SCANNER/Web cam/speaker</b>		
23.	HP Scanner scanjet 5590	3

Sl. No.	RFP Document Reference(s) (Section & Page Numbers)	Content of RFP requiring Clarification(s)	Points of clarification	ERNET's Reply/clarification
1	Part-III (Scope of Work)		We Suggest to Include services of Resident Engineer at site, or else there will be delay in managing the SLA to be fulfilled	Not required
2	Part-III (Scope of Work)		There is no provision of PM (Preventive Maintenance) Activity, request you to add the same in Scope of Work. This is very much required in AMC contracts, or else this will lead to more number of Faults resulting in poor Business Continuity.	Vendor should carry out preventive maintenance as and when required to maintain uptime.
3	Part-III (Scope of Work)		There is no Clause stating the Provision of Standby Items at site for handling the Incident calls logged to Vendor	Please refer clause no 5th of part(iii) in scope of work of the tender clause.
4	Annexure - I (BOM)	Desktops	Need Model number & Specifications of each make of Desktops at site.	Annexure Attached
5	Annexure - I (BOM)	Laptops	Need Model number & Specifications of each make of Laptops at site.	Annexure Attached
6	Annexure - I (BOM)	Server / KVM Switch	Need Complete details of each server along with location where they are present (Need Complete Model Number / Make of Server / Specifications / Year of Purchase & Serial number of server)	Annexure Attached Year of Purchase of IBM & Intel : 2014 (servers located at Faridabad) and 2009-2010 - Wipro & Dell server (at Shastri Park)
7	Annexure - I (BOM)	Switches	Need Complete details of each Switch along with location where they are present (Need Complete Model Number / Make of Switch / Specifications / Year of Purchase & Serial number of switch)	Annexure attached for specifications Juniper switches - 2010-2011 Cisco Switches - 2014 Juniper and Cisco switches (at shastri park)
8	Annexure - I (BOM)	Scanner	Need Model Number of Scanner & year of Purchase	HP scanner 5590 , 2014
9	Annexure - I (BOM)	Printers	Need Purchase Year of Printers to be included in AMC	2010 and 2011 and Ricoh Printers in 2014-15