

Corrigendum – 1

Amedment/Clarrification against the tender no.EI-D/Tech/51-24/14 dated 27.12.2014 for supply, Installation & Commissioning of ICT Infrastructure (i.e. Computer Hardware, Software, Printer cum Scanner, Projector, LAN, Wi-Fi, Electronic interactive White Board, Electrical Wiring, Earthing & UPS), Teacher Training, Manpower Services, Computer Furniture, and Maintenance thereof

SR. No.	Tender Clause No.	Page No	Existing tender clause	Aspiring Bidder's Query	ERNET Response to Queries
1	9. Eligibility Criteria a)	3 of 45	(Point No. i) The bidder should have an ISO 9001:2008 or any other equivalent or better quality certification. Supporting documentary proof should be enclosed.	Requesting you to amend CMMi level 5 certificate as mandatory.	No Change in the existing clause of the tender.
2	9. Eligibility Criteria a)	3 of 45	(Point No. iii) The bidder must enclose relevant copies of the customer purchase orders, scope of work, deliverables, time period of execution, project value and satisfactory work completion certificate from client for at-least One ICT Infrastructure project of minimum Rs. 10 Cr. in single order executed in last five financial years for any Government Institutes/ University/Organizations/ PSU/ Schools or Two ICT Infrastructure projects of minimum Rs. 7 Cr. in each order executed in last five financial years for any Government Institutes/ University/ Organizations/ PSU/Schools or Three ICT Infrastructure projects of minimum Rs. 5 Cr. in each order executed in last five financial years for any Government Institutes/ University/ Organizations/ PSU/ Schools. (Note: above ICT Infrastructure project means consist of Computer Hardware, Computer Software, and LAN). The bidder should have executed the project in timely manner.	We request you to amend it to bidder should have similar experience in executing ICT infrastructure projects (Computer Hardware , Software , LAN , WAN etc.) successfully in Govt. organizations in timely manner as per schedule of PO.	No Change in the existing clause of the tender.
				You may be aware that in Large projects there is a large time period from the date of placement of PO to the final installation and acceptance as there are many dependencies involved in completion of these projects. Hence the five year period should be calculated from the date of final acceptance of the project instead of date of placement of PO. Kindly confirm the understanding.	No Change in the existing clause of the tender.
				We request ERNET to accept any of the IT equipment like Storage, Security, Wireless & IT Peripherals as ICT items?	No Change in the existing clause of the tender except that IT equipments i.e. Storage, Security, Wireless & IT Peripherals will also be considered under the ICT Infrastructure project.
3	9. Eligibility Criteria a)	4 of 45	(Point No. v) The bidder may be asked to demonstrate the offered product(s) at a short notice of three days during the technical evaluation. An undertaking confirming the same should be submitted in this respect.	As multiple products would be involved during the demonstration, we request the tendering authority to extend the time from 3 days to 15 working days and amend the clause as "The bidder may be asked to demonstrate the offered products at a notice of fifteen working days during the technical evaluation. An understanding confirming the same should be submitted in this respect".	No Change in the existing clause of the tender.
4	9. Eligibility Criteria a)	4 of 45	(Point No. vii) The bidder should have annual average turnover of Rs. 100 Crores in three financial years i.e. , 2011-12 , 2012-13 & 2013-14 with minimum annual turnover of Rs. 75 Crores in each of these years. The Bidder should be profit making in last three years with positive net worth. Self Attested audited copies of the bidders'	We request you to amend it to bidder should have minimum turnover of Rs 10 Cr or as per Govt. Of India , Department Of MSME guidelines.	No Change in the existing clause of the tender

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			annual reports for the years 2011-12, 2012-13 & 2013-14 have to be attached along with a certificate from a practicing Chartered Accountant on his letter head confirming annual turnover, net profit, positive networth & average annual turnover during these years.	We wish request you to change Eligibility Criteria for the requirement of annual turnover from Rs. 100 Crores to 10 Crores to facilitate fair participation for Indian Manufacturers.	No Change in the existing clause of the tender
				In Eligibility Criteria, you have asked that the bidder should have average turnover of Rs. 100 Crores in three financial years. We hereby request you to change the required average turnover to Rs. 10 Crores to facilitate the fair participation of Indian Manufacturers. Decreasing the turnover value will also boost the movement called "Make in India" and help SMEs to serve the esteemed organizations like yours.	No Change in the existing clause of the tender
5	9. Eligibility Criteria a)	4 of 45	(Point No. x) The Bidder should have a country wide support infrastructure. The manpower services as asked in the tender should be on direct roll of the bidder and. An undertaking to this effect should be submitted by the Bidder.	If the bidder have toll free no. and its support countrywide and the bidder is capable to handle all kind of IT Infrastructure project in the country. So pls. Clarify more details about country wide support .	The Clause is self explanatory.
6	9. Eligibility Criteria b)	5 of 45	(Point No. i) OEMs except of Computer Furniture whose products have been offered in the bid shall have Technical Assistance Centre (TAC) and shall have Toll Free Number for TAC to support the equipments. OEM(s) should have direct presence with their own office in India manned with their own engineers for minimum of last 5 years. Relevant documentary proof should be submitted.	We understand that OEM undertaking shall be considered on their letter head. Pls. clarify	The Clause is self explanatory.
7	9. Eligibility Criteria b)	5 of 45	(Point No. ii) The OEM vendor should be profit making company in last three years with positive net worth. The OEM of ICT equipments (i.e. Servers, PCs, Laptops, Printer cum Scanner, Projector, LAN Switch, Access point, Softwares, UPS) should have minimum turnover of Rs. 500.00 Crores (or equivalent in other acceptable foreign currency) each year during the last three financial years. A certificate confirming the above from OEM on their letter heads should be attached along with the bid by the bidders.	We request the department to kindly relax the OEM minimum turnover from Rs.500Cr per year to Rs.50Cr per year as this would enable larger participation from reputed UPS brands. Thus reduce the overall cost as well.	No Change in the existing clause of the tender except that, OEM's Global turnover shall be considered.
8	10. Scope of work	6 of 45	(Point No. xiii) The Bidder has to comply with the Standard Govt. guidelines/policies for such implementation and non disclosure requirements.	Pls. clarify more or provide the Non Disclosure requirements details need to be comply.	The Clause is self explanatory.

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9	19. Terms & Conditions for Manpower Services	10 of 45	(Point No. vi) The bidder shall immediately replace such manpower within 5 days who is not found suitable by the schools under DoE, Daman & Diu & under DoE, Dadra Nagar Haveli or ERNET India for any reasons, if such request is made.	Pls. amend that replace of manpower within 15 days.	No Change in the existing clause of the tender
10	20. Warranty & AMC	12 of 45	The bidder should have all India presence. Onsite comprehensive warranty/AMC services shall be provided at the locations of installation of equipment supplied. Warranty shall include free maintenance of the whole equipment (except computer furniture) supplied including free replacement of parts free software upgrades/updates/renewals. The defects, if any shall be attended to on immediate basis but in no case any defect should prolong for more than 24 hours. The comprehensive warranty shall be for a minimum period of three years from the date of acceptance of the equipment by ERNET India. The bidders are also required to quote for Comprehensive AMC of two years after warranty period is over. The Comprehensive AMC includes onsite warranty with parts and software updates/upgrades/renewals. AMC cost for two years will also be taken into account for commercial evaluation. ERNET India reserves the right to extend or curtail the said AMC by 1 year at the quoted price or reject AMC services. However, the PO for the AMC will be issued on year basis.	Pls. allow to submit an undertaking to open an office or support centre as required within one week after receiving the PO .	No Change in the existing clause of the tender
11	21. Service Level Agreement (SLA)	12 of 45	Service Level Agreement (SLA): After commissioning & acceptance, during warranty & AMC, the bidder shall be responsible for the uptime of the equipment and shall enter into a contract with SLA of maintaining the setup for 99% uptime on 24x7 basis. The uptime will be calculated over a twelve (12) month time frame. The permissible downtime of 1% will further be subject to maximum downtime of 24 hours at a stretch at any instance. In case the same exceeds 24 hours at a stretch then penalty clause at clause 21 (a) below will be	We request the department to kindly calculate the SLA over system availability during School hours.	No Change in the existing clause of the tender except that delay due to force majeure conditions, National Holidays, Sundays, Closure of school/non accessible to computer lab shall be excluded from the penalty subject to submission of notice/letter/document duly endorsed by concerned authorities.

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			enforced. The same penalty clause will also be enforced in case the downtime exceeds the permissible total downtime as stated above in this clause.	We request the department to consider school working hours for SLA Compliance. Also the uptime should be considered 99% on school working hours as in case of closure of school we will not be able to give uptime.	Please refer ERNET response at Sr. No. 11 above.
				Pls. amend that contract with SLA shall be maintained as per school working time not 24X7 basis.	Please refer ERNET response at Sr. No. 11 above.
12	21. (a) Penalty clause for non conformanc e to above SLA:	12 of 45	ERNET India/End user may deduct Rs.500/- (Rupees Five Hundred Only) from the due payments or recovered from Bank Guarantee as the case may be for every 1 hours of down time at a stretch or in part up to total down time of 10 hours. Beyond 10 hours of down time, ERNET India/End user may deduct Rs.1000/- (Rupees One Thousand Only) from the due payments or recovered from Bank Guarantee as the case may be for every 1 hour of down time at stretch or in parts. In any case, if the equipment is not made operational for 8 days from the time of reporting of fault, the Bank/Performance Guarantee submitted by the Bidder to ERNET India shall be invoked. Any payments (payable to Bidder) shall not be paid too. This will be deemed to be an event of default and ERNET India may terminate the contract.	Pls. amend that: ERNET India/End user may deduct Rs.500/- (Rupees Five Hundred Only) from the due payments or recovered from Bank Guarantee as the case may be for every 72 hours of down time at a stretch or in part up to total down time of 5 days. Beyond 5 days of down time, ERNET India/End user may deduct Rs.1000/- (Rupees One Thousand Only) from the due payments or recovered from Bank Guarantee.	No Change in the existing clause of the tender except that only penalty deduction amount is reduced from Rs. 500/- (Five Hundred) to Rs. 300/- (Three Hundred) and from Rs.1000/- (One Thousand) to Rs.500/- (Five Hundred).

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13	22. Penalty clause for Manpower Services	12/13 of 45	<p>In case of unsatisfactory service/ absent from duty or violation of any sub clause of clause 19 above by the manpower deployed by the bidder or by the bidder, ERNET India may deduct Rs. 1000/- (Rupees One Thousand Only) per manpower from the Quarterly payments due during that quarter for every 1 day of unsatisfactory service/ absent from duty or violation of any sub clause of clause 19 above at a stretch or in parts up to total 7 days. This period shall be calculated over and above the total days permissible i.e. 5 days from the time of reporting of matter/issue. In any case, if the services are not made corrected/resumed satisfactorily for 12 days (including permissible 5 days) from the time of reporting of matter/issue, the Bank/Performance Guarantee submitted by the Bidder to ERNET India shall be invoked. Any payments (payable to Bidder) shall not be paid too. This will be deemed to be an event of default and ERNET India may terminate the contract.</p>	<p>Pls. amend that: In case of unsatisfactory service/ absent from duty or violation of any sub clause of clause 19 above by the manpower deployed by the bidder or by the bidder, ERNET India may deduct Rs. 1000/- (Rupees One Thousand Only) per manpower from the Quarterly payments due during that quarter for every 3 days of unsatisfactory service/ absent from duty or violation of any sub clause of clause 19 above at a stretch or in parts up to total 7 days. This period shall be calculated over and above the total days permissible i.e. 10 days from the time of reporting of matter/issue.</p>	<p>No change in the existing clause of the tender.</p>
14	23. Payment Terms	13 of 45	<p>(Point No. a) 85% payment shall be made by ERNET India after delivery and satisfactory completion of installation, commissioning, testing, acceptance of the equipment and related infrastructure as well as receipt of pre-receipted bill in duplicate. Balance 15% payment would be released after expiry of the warranty period or 100% on satisfactory completion of installation, commissioning, testing and acceptance of the equipment if the firm submits the Performance Bank Guarantee of the amount equivalent to 15% (replacing PBG of 10% submitted against clause 24 below which shall be returned to the bidder), which should be valid for the period of warranty as well with additional claim period of 30 days from the date of expiry of BG.</p>	<p>Please clarify we have to submit PBG of 10 % and 15% for making 100% payment or only we have to submit PBG of 15% for the contract period.</p> <p>Since this is large project and has many components and phases like delivery, installation, earthing, site readiness etc. the payment clause mentioned seems to be very strict. You are requested to kindly look into the payment clause for some flexibility on the terms. we request if this can be done separately for Delivery, installation and Warranty expiry. We request you to consider 70% on Delivery, 20% on Installation and acceptance and balance 10% on expiry of warranty or submission of 10% PBG. Alternatively, you may release the payments in lots of 10 sites after the delivery & installation.</p> <p>It is requested that the payment clause may kindly be relaxed to 90% on Delivery of equipment and 10% on successful implementation against PBG.</p>	<p>The Clause is self explanatory.</p> <p>No Change in the existing clause of the tender except that sub point No. 'h' inserted:</p> <p>“ h) Against each PO, payment can be considered in parts; in maximum three lots; on satisfactory installation. Commissioning & acceptance of minimum 20 sites in each lot. Payment will be released as per terms & conditions stipulated in clause 23 ”.</p> <p>No Change in the existing clause of the tender.</p>

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				Pls amend as: PAYMENT TERMS: a) 85% payment shall be made by ERNET India after delivery and satisfactory completion of installation, commissioning, testing, acceptance of the equipment and related infrastructure as well as receipt of pre-receipted bill in duplicate. Balance 15% payment would be released after expiry of the warranty period or 100% on satisfactory completion of installation, commissioning, testing and acceptance of the equipment if the firm submits the Performance Bank Guarantee of the amount equivalent to 15% (replacing PBG of 10% submitted against clause 24 below which shall be returned to the bidder), which should be valid for the period of warranty as well with additional claim period of 30 days from the date of expiry of BG. HOWEVER in case at any location the installation and commissioning cannot be done due to any reason beyond the control of the successful bidder like site not ready, no access due to exams etc, the payment will be released to the successful bidder on the basis of delivery receipt duly signed by the customer representative.	No Change in the existing clause of the tender except that for site not ready (SNR) cases, bidder requires to submit SNR certificate signed by ERNET/ end user. The decision of the ERNET/end user will be final regarding readiness of the site. No penalty will be imposed for SNR cases. However, bidder has to install the items within 2 weeks of receipt of site ready from ERNET/end user else, it will attract penalty recoverable from bills/BGs etc. In case of SNR, only 75% payment shall be made for delivered equipments/goods & balance payment shall be paid after installation, Commissioning & acceptance.
15	23. Payment Terms	13 of 45	(Pont No. f) The eligible payments will be released to the bidders subject to the receipt of the funds by ERNET India from customer institutes/organizations/departments, etc.	Pls. clarify more about subject to the receipt of funds	The Clause is self explanatory.
16	25. Delivery Period	14 of 45	(Point No. a) The Delivery & Installation of ICT Infrastructure shall be required within 12 weeks from the date of placement of its purchase order at schools as per Annexure – IV/ERNET India locations/ end user to be specified by ERNET India across India. However, the Delivery & installation of minimum 75% of ICT Infrastructure must be completed within first 8 weeks and remaining, should be completed within next 4 weeks from the date of placement of purchase order. The delivery for manpower services shall be required within eight (8) weeks from the date of	Pls. amend that: The Delivery & Installation of ICT Infrastructure shall be required within 16 weeks from the date of placement of its purchase order at schools as per Annexure – IV/ ERNET India locations/ end user to be specified by ERNET India across India. However, the Delivery & installation of minimum 75% of ICT Infrastructure must be completed within first 12 weeks and remaining, should be completed within next 4 weeks from the date of placement of purchase order.	No Change in the existing clause of the tender except that period for delivery & installation of ICT Infrastructure is extended from 12 weeks to 16 weeks and the Delivery & installation of minimum 75% of ICT Infrastructure must be completed within first 12 weeks.

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			placement of purchase order. Any delay by the supplier in the performance of delivery of items/ services shall render the supplier liable to any or all of the following sanctions forfeiture of its Earnest Money Deposit, imposition of liquidated damage as per clause 26 below or/and cancellation of the purchase order for default. (Note: The Purchase Order for ICT Infrastructure and manpower services will be issued separately.)	It is requested that the delivery & installation period for the equipment may please be extended from the current 12 weeks as there are 52 locations to be covered. This would require multiple shipments to these locations.	Please refer ERNET Response at Sr. No. 16 above.
				The Delivery and installation has to be completed within 12 Weeks. There would be sites where the installation may not get completed in the stipulated time frame due to Site not Ready (SNR). It is requested that if the site is not ready than the payment may be released to the vendor after giving SNR certificate duly signed by ERNET/End User.	Please refer ERNET Response at Sr. No. 14 above.
				We request the department to kindly extend the timelines to a duration of 12 weeks from date of placement of order for 100 % commissioning of ICT Infrastructure as well as manpower.	Please refer ERNET Response at Sr. No. 16 above.
17	26. Liquidated Damages	14 of 45	In the event of the Bidder's failure to install & commission the systems/items by the date/dates specified in this Purchase Order, ERNET India may at its discretion withhold any payment, as liquidated damages and not by way of penalty at the rate of 2.5% of the PO value per week or a part of a week subject to a maximum of 10%. The amount towards Liquidated Damage would be recovered from the amount of Bank Guarantee as required vide clause 24 above or the amounts due to the bidder. The Liquidated Damages (LD) will be imposed only in case the delay is on part of the bidder.	In case of any unavoidable delay in installation & commissioning of the systems, it is requested to the department to impose penalty only on the incomplete part of the order i.e. only those schools where the commissioning has not taken place and not on the entire PO value. Additionally, the liquidated damages penalties are on higher side hence we kindly request to revise the same @ 0.5% per week.	No Change in the existing clause of the tender except that penalty shall be imposed only on value of the incomplete/ delayed part of the PO (purchase Order) value.
				We request you to amend it to 0.5 per week to maximum 5%	Please refer ERNET Response at Sr. No. 17 above.
				Pls. amend that: In the event of the Bidder's failure to install & commission the systems/items by the date/dates specified in this Purchase Order, ERNET India may at its discretion withhold any payment, as liquidated damages and not by way of penalty at the rate of 0.5% of the PO value per month subject to a maximum of 1%. The amount towards Liquidated Damage would be recovered from the amount of Bank Guarantee as required vide clause 24 above or the	Please refer ERNET Response at Sr. No. 17 above.

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				amounts due to the bidder. The Liquidated Damages (LD) will be imposed only in case the delay is on part of the bidder.	
				We request for release of manpower services payment in quarterly mode in place of 6 monthly.	No Change in the existing clause of the tender.
18	30. Evaluation of Tender	16 of 45	vii) A Bill of Material (BoM) as in Annexure-I has been enclosed herewith. The technically short listed bids will be evaluated on the basis of price quoted by bidders as per Bill of Material (BoM) as in Annexure-I. The bidder should quote for attached BOM covering following points :- a. All the items as given at Annexure-I b. Wherever required, Module wise breakup is to be provided c. Support on 24X7X365 basis d. On site Comprehensive Warranty of three years e. Quote for on site comprehensive AMC of two years (on per year basis) after warranty period is over. f. The items & quantities provided in Annexure-I are only for calculation purposes for deciding L1 (lowest price bid), actual quantity and/or items may increase/decrease/add/drop during installation as per DoE, Daman & Diu/ DoE, Dadra Nagar Haveli/ user requirement to be specified by ERNET India across the country. g. The commercial evaluation of the bids will be done on the basis of ownership of solution for period of five years. h. The Bidder must quote for all the items as mentioned in the Annexure-I. The bidder not quoting all the items of Annexure-I will be summarily rejected. The price comparison shall be made package-wise. ERNET India has the right to choose any subset of the tender items for placement of purchase orders.	We request to make the support timings as school working hours as mostly schools were closed during the off school hours.	No Change in the existing clause of the tender.
19	Annexure I Bill of Material	23 of 45		Kindly provide the specific usage of the Desktop and Laptops as mentioned in the BoM.	The BoM & tender document is self explanatory. No change.

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				The total quantity of Desktop and Laptops is 1280+ 64= 1344, whereas the license of MS office asked are 1408. Kindly clarify on the balance quantity.	Desktop + Laptop + Server i.e. 1280+64+64 = 1408 No change.
20	Annexure II 1. LAN Switch	24 of 45	(Point No. 5) Switch should have non-blocking switching fabric of minimum 48 Gbps or more and should have Forwarding rate of minimum 35 Mpps.	Switch should have non-blocking switching fabric of minimum 128 Gbps or more and should have Forwarding rate of minimum 65 Mpps.	No Change in the existing specification of the tender.
			(Point No. 8) Should support for minimum 16k MAC addresses	Should support for minimum 8 k MAC addresses	No Change in the existing specification of the tender.
			(Point No. 22) Switch should have a console port with RS-232 Interface for configuration and diagnostic purposes.	These days the console port are also coming as RJ-45 interface. Please amend this clause to include RJ-45 as console port.	This specification be read as "Switch should have a console port with RS-232/RJ-45 Interface for configuration and diagnostic purposes"
21	Annexure II 1. LAN Switch	24 of 45	New suggestions from the prospective bidders.	Stackable Gigabit Switch with 24 10/100/1000 and 2 SFP+ uplink ports	Suggestion not accepted.
				Dedicated Stacking Ports	Suggestion not accepted.
				Support for Redundant power supply	Suggestion not accepted.
				The positioned product's OEM should be in the leader's quadrant in Gartner Magic Quadrant.	Suggestion not accepted.
				4 LAN/Ethernet(RJ-45) 10/100/1000 Mbps for LAN. 1 RJ-45 Uplink.	Suggestion not accepted.
22	Annexure II 3. WiFi Access Point	25 of 45	(Point No. 1) IEEE 802.11 a/b/g/n/ac, Access Point having antenna with at least one Ethernet 10/100/1000 port	The 802.11/ac protocol is a relatively new one and most of the Desktop/laptops come with 802.11/n protocol support. Hence it is requested that the 802.11/ac protocols is made as optional requirement.	No Change in the existing specification of the tender.
			(Point No. 2) Input supply With power adaptor for Indian environment	We request that additional power input options may kindly be included as these are provided in almost all AP's available today, these include Power over Ethernet & power injectors.	No Change in the existing specification of the tender.
			(Point No. 3) Support MIMO	Must support 3x3 multiple-input multiple-output (MIMO) with Two spatial streams	No Change in the existing specification of the tender.
23	Annexure II 3. WiFi Access Point	25 of 45	New suggestions from the prospective bidders.	Please include the details of radios. Suggested clause: Access Points proposed must include radios for both 2.4 GHz and 5 GHz.	Suggestion not accepted.

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				The Wireless AP should have the technology to improve downlink performance to all mobile devices including one and two spatial stream devices on 802.11n. The technology should use advanced signal processing techniques and multiple transmit paths to optimize the signal received by 802.11 clients in the downlink direction without requiring feedback and should work with all existing 802.11 clients.	Suggestion not accepted.
				The positioned product's OEM should be in the leader's quadrant in Gartner Magic Quadrant.	Suggestion not accepted.
				Wireless LAN 802.11 b/g/n wireless access point. 32 wireless capability support.	Query not clear. No change.
24	Annexure II 4. Computer Server	25/26 of 45	(Point No. 1) Processor type: 1X Quad Core Processor Min 2.4 GHz, Min 8 MB L3	2 x Quad core processor Min 2.4 GHz, Min 8 MB L3 Cache with one processor populated	No Change in the existing specification of the tender.
			(Point No. 3) Standard Memory: Minimum 8 GB DDR3 SDRAM	Memory- 16 GB DDR3 SDRAM expandable to 128 GB	No Change in the existing specification of the tender.
			(Point No. 4) Internal Hard Disk Drive: 2 X 1TB with 7.2K rpm or higher	Internal Hard Disk Drive-600 GB x5 SAS 10K RPM Hard Drive with RAID Controller of 512 MB cache and supporting RAID 0,1,5,6,10	No Change in the existing specification of the tender.
			(Point No. 5) Internal Drive Bays : Should support at least 4 Hot pluggable hard disks	Internal Drive Bays: Should support at least 4 hard disk	No Change in the existing specification of the tender.
				Drive Bays : Support minimum 6 Hot plug bays	No Change in the existing specification of the tender.
			(Point No. 6) Optical Drive : Minimum 12X or higher DVD +/- R/W	Optical Drive: Minimum 8X or higher DVD +/- R/W	No Change in the existing specification of the tender.
				Internal/External Optical Drive- Minimum 12X or higher DVD +/- R/W	No Change in the existing specification of the tender.
			(Point No. 9) External I/O ports: Serial -1; VGA- 1; Network RJ-45 -1;USB Port – 6;	External I/O ports: VGA- 1; Network RJ-45 -1;USB Port – 6;	No Change in the existing clause of the tender except that Serial port is optional.
			(Point No. 10) Expansion Slots : Minimum 2 X16 PCI - Express Hot plug slots, 64 Bit/133MHz or Higher	Expansion Slots Minimum 2 X16 PCI - Express slots, 64 Bit/133MHz or Higher	No Change in the existing specification of the tender.
				Expansion Slots- Minimum 2 X16 PCI - Express free slots, or Higher	No Change in the existing specification of the tender.
	Management Software-OEM Management Software.	No Change in the existing specification of the tender.			
	Power Supply-Platinum Redundant Power Supplies	No Change in the existing specification of the tender. Note: Input Power Supply should be as per Indian standard and compatible power cable			

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					should be provided.
25	Annexure II 5. Desktop PC	26 of 45	(Point No. 1) Processor type :Latest Generation Dual Core or higher Processor, 2.4 GHz or higher with 3MB L3 cache, 1333 MHz or higher	It should include Intel I3 1.2 GHz processor Dual-channel DDR3 with 2 connectors for 1600 MHz memory support. 60 GB Solid State drive.	No Change in the existing specification of the tender.
26	Annexure II 6. Laptop	26/27 of 45	(Point No. 1) Latest Generation Processor with latest version, 1.6 GHz or higher and 3MB L3 cache	Kindly elaborate on the cores of the processor (Dual or higher)	Please refer technical specification of the Tender. No change.
			(Point No. 6) Optical Drive : 8X or higher DVD +/- R/W	No optical drive	No Change in the existing specification of the tender.
			(Point No. 12) External I/O ports: VGA- 1 Network RJ-45 -1; USB Port – Minimum 2, HDMI port-1, Speaker jack-1, Multi card reader slot -1 & Mic Jack-1	VGA- 1; Network RJ-45 -1; USB Port – 3, Speaker/Mic combo jack-1, Multi card reader slot -1	No Change in the existing specification of the tender.
27	Annexure II 8. Laser Printer cum Scanner	27/28 of 45	(Point No. 9).Cables : USB printer cable, Power cable and Ethernet cable	Ethernet Cable will not be provided	Should be provided as per specification of the tender. No change.
28	Annexure II 9. Projector	28 of 45	New suggestions from the prospective bidders.	There is an alternate solution for Projector with a multi-utility features embedded into single unit. An Integrated Community Computer combines the utility of a computing System, DLP Projector, Large Screen TV, Audio System and a multimedia infotainment tool. Taking into account the utility of such device in education delivery, by being an All-in-one and easy to use device; and also understanding the latest trends observed in recent ICT Tenders in states like Maharashtra, Odisha, Haryana, Himachal Pradesh, West Bengal and Punjab, we would request the department to kindly consider deploying “Integrated Community Computer” in place of the Projector.	Suggestion not accepted.
				In today’s scenario in Virtual Class Room the lecture or presentation needs to be streamed with remote students, hence the suggested projector should have the functionality through which lecture can be delivered to remote students. We request the tendering authority that Projector should be able to do High quality video/audio streaming internally or externally. If Projector supports external streaming functionally required Hardware and software needs to be supplied with each projector.	Suggestion not accepted.

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				Since S-video and Composite is the old interface used for display, now projector/display device comes with HDMI/DVI interfaces we would request the tendering authority to amend the clause as - "Interface-HDMI/DVI".	No Change in the existing clause of the tender except that, S-Video and Composite are deleted and VGA interface port is added. Note: relevant interface cable should be provided.
				Kindly let us know how the content would be provided to the projector. we would suggest that a PC is provided with each projector for showing the content.	Suggestion not accepted.
				Multi featured device with networking, computing, image projection and power management. should include	Suggestion not accepted.
			Projector: Optical specifications: a) Brightness : Minimum 2500 lumens, Computer compatibility,	Brightness of the Projector should be Min. 3000/4000 Lumens for better clarity of the Projection image.	No Change in the existing specification of the tender.
				As the projector to be used in the Classroom and ambient of the classroom is to be high hence the Brightness of the Projectors should be Min. 3000/4000 Lumens.	No Change in the existing specification of the tender.
			d) Lamp life : Min. 5000 Hours	3,000 hours in Normal mode and 4,000 hours in Eco mode	No Change in the existing specification of the tender.
			e) Interface: S-Video, Composite HDMI, Analog RGB/DVI,	VGA/HMI/S-Video/Composite video	Please refer ERNET response at Sr. No. 28 above.
29	Annexure II 10. Electronic Interactive White Board	28/29 of 45	(Point 1) Active Size : Minimum 77/78" diagonal	Our has LFD panel of 75" and 85"	Minimum size is given. Higher size can be quoted. No change.
			(Point a) Board surface : Scratch resistant surface; maintenance free	Touch Panel will be scratch resistance (5mm tuffen glass) when used with touch panel pen and fingers	No Change in the existing specification of the tender.
			(Point c) Writing Tools : Pen/ stylus/ finger	Touch panel pen and finger is compatible	This specification be read as "Writing Tools: Pen/ finger."
			(Point 2) Accessories: USB Interface cable	compatible with touch panel and display	No Change in the existing specification of the tender.
				its compatible with touch panel but does not come with the product	No Change in the existing specification of the tender.
			(Point 2) Accessories: Electronic Pen & Pen holder	Touch panel board should not be used for writing with marker need to have a white board for the same	No Change in the existing specification of the tender.
				Electronic pen will attract a extra cost and user would be dependent on the Electronic Pen. Board cannot be operated if Electronic Pen is lost or discharged. Hence requirement of	Suggestion not accepted.

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				Electronic Pen should be deleted.	
			(Point 2) Accessories: Eraser	Touch panel board should not be used for writing with marker need to have a white board for the same	No Change in the existing specification of the tender.
			(Point 2) Accessories: Software (CD-ROM)	Need to know which software is required with touch panel	Necessary Software (in CD) for smooth operation. No change.
				The specification of the Electronic Interactive Board should be change to Latest IR Technology which enables user to write with Finger and stylus.	No Change in the existing specification of the tender.
			(Point 2) Accessories: Markers (1 Black, 1 Red, 1 Blue)	Surface of the Board should be rugged as it is to be used in Classroom. Further use of marker pen will damage the board surface hence requirement of marker pen should be deleted.	No Change in the existing specification of the tender.
				<p>The specification of the Board should be change to Latest Technology i.e. Infrared Finger and stylus Touch Board due to the following reasons:</p> <p>a. Board to be used is classroom hence the Board surface should be rugged.</p> <p>b. It's an Infrared Technology Board so use of maker pen will damage the Interactive Board surface hence requirement of maker pen should be deleted.</p> <p>c. Finger touch do not need any electronic pen, one can use the board with finger and dummy stylus provided with the board, and combining the electronic pen technology with IR board will increase the cost upto Rs.3500 to Rs.4000 so requirement of Electronic Pen should be deleted. Further the Interactive Board with Electronic pen has a limitation that it will work with the electronic pen itself and due to any reason if the pen is not available (missing or discharge) one cannot use the board.</p> <p>d. Teacher/Student could use the feature/functions of the Board from anywhere in the Classroom.</p>	No Change in the existing specification of the tender.
30	Annexure II 17. Computer Furniture	31 of 45	(Point No. 2) Computer Chair : Revolving Chair without arms rest	We request to change the revolving arm rest chair to PVC molded without arm rest fixed chair with minimum 2.4 Kg weight. Thus reduce the overall cost as well.	No Change in the existing specification of the tender.

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31	Annexure VI	39 of 45	PMA Affidavit	We request to remove the Annexure-VI (PMA Affidavit) as OEMs refuse to give the same. The same shall be asked from the successful bidder post selection process.	No Change in the existing specification of the tender.
32				Looking at the BoM, it indicates that lot of products would be installed at a common place. Is it allowed for the bidder to propose equipment that can fulfill the requirement of multiple products of the BoM without compromising on the specifications and functionality.	As per tender only. No change.
33				We would require Road Permits/ Forms for delivering the material at the designated sites. Will ERNET provide the same.	Successful Bidder shall arrange Road Permits for delivering the material at the designated sites in coordination support & help with ERNET/end user. However, the charges for the same shall be reimbursed on actual on submission of relevant documents.
34				How will the octroi reimbursed to the Vendor as this cannot be included in the price bid.	Please refer point No. 8 at page No. 9 under 'General Conditions' of the tender document.
35				Any Variation in taxes would be to the account of ERNET. Please confirm	Please refer point No. 8 at page No. 9 under 'General Conditions' of the tender document.
36				We kindly request the department to incorporate the Exchange Rate Variation Clause as most of the items under the RFP are imported & financials depend on Currency Exchange Rate.	Suggestion not accepted.
37				We request the department to take financial prices in two separate formats as mentioned below: a. One for the immediate project for Daman & Diu/Dadar-Nagar b. The second format should be for future requirements. The empanelment should be applicable for ICT projects in schools only. This will give a price benefit to ERNET	Suggestion not accepted.
38				We assume that the WAN connectivity is available at each of the sites. Please let us know in case we need to provision for the same in the bid.	Please refer tender document which is self explanatory.
39				Camera: 720p HD video calling (up to 1280 x 720 pixels) Fluid	Query not clear. No change.

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				Crystal™ Technolog	
40	Clause 7	2/3 of 45	7. Envelope should bear the inscription “Bid for Supply, Installation & Commissioning of ICT Infrastructure (i.e. Computer Hardware, Software, Printer cum Scanner, Projector, LAN, Wi-Fi, Electronic Interactive White Board, Electrical Wiring, Earthing & UPS), Teacher Training, Manpower Services, Computer Furniture & Maintenance thereof” “Tender Enquiry No. : EI-D/Tech/51-24/14 “Due Date & Time: 23.01.2015 at 3.00 P.M.” “Due Date & Time for Opening of Bids: 23.01.2015 at 3.30 P.M.		The clause is amended to the extent as follows: “Due Date & Time for Submission of Bids: 05.02.2015 at 3.00 P.M.” “Due Date & Time for Opening of Bids: 05.02.2015 at 3.30 P.M.
<ul style="list-style-type: none"> • The amendments/changes made above, shall supersede all related instances in the tender. • Subject to above, all other terms and conditions, specifications of the tender document remain unchanged unless otherwise amended/modified. 					